From: Robert(u)Jann
To: Microsoft ATR
Date: 1/4/02 10:46pm
Subject: Microsoft Settlement

As a consumer I am concerned that the remedy for the Microsoft anti-trust case will be worse than any harm Microsoft may have caused.

Specifically, I think we all had better phone service before the break-up of AT&T. Now I am diluged with phone companies offering low rates and then once I have changed carriers jacking up the price. I preferred to have my

phone service lumped into one seamless bundle, because in the end it is more efficient than the mess we have right now.

I am afraid the same thing will happen with the remedy for Microsoft. I prefer a software package that includes features by one software company because INTERGRATION is do important to software. The more chefs there are the greater the probabilty for soup bugs and finger pointing.

I think Microsoft is offering a valuable service to the public by offering intergrated software solutions.

SYs

Robert_Jann@msn